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Taking Mobile Money to the next level

A pan-African interoperability solution is required to truly democratize mobile money

Several local/regional initiatives are addressing payments interoperability

- Encouraged or led by public authorities, their objective is to make electronic payments available to all and reduce costs accordingly.
- They address all payments –not just mobile money -which makes them complex to implement



Interoperability is also the natural next step to further develop the mobile money business

- Interoperability is key to deliver our customer promise: "I can send/receive money to/from anyone, anywhere, using my mobile money account".
- Mobile money merchant payments need a standardized solution in order to scale.
- International mobile money transfer need a standardized scheme to accelerate deployments.
- As smartphones penetration increases, interoperability is also key to build a strong mobile money ecosystem around a broad customer base, able to compete with internet giants.

A common need for all of Africa, locally and internationally

> A key enabler for mobile money to scale further



To that end, Orange and MTN have created Mowali, an open, pan-African scheme, focused on mobile money transfers and payments

What is it about ? A technical service offered to mobile money providers



• A mobile money payment scheme to **enable all types of payments from and to any mobile money accounts**, across mobile money operators and countries.



• A common framework trusted by all players: mobile money operators, consumers, merchants, banks.



• A technical platform to provide **routing and mediation** services, as well as **clearing and settlement** between mobile money operators, with the support of a strong partner bank : Citibank



• An industry-initiative led by Orange and MTN, but open to the whole ecosystem and supported by the GSMA and the Bill and Melinda Gates Foundation

> Mowali's aim is to onboard all mobile money operators



Mowali is now operational and ready for commercial launch



Current status

Scheme:

- JV company between Orange and MTN set up in Abidjan in 2018
- Contractual framework ready



Technology:

• Platform ready : End to end tests successful, upcoming tests with real money

Operations:

Management team hired, other staffing & training in progress

Commercial:

• Discussions initiated with non-Orange/MTN customers

Compliance and regulation focus

- Mowali has engaged with authorities and regulators in some areas already: WAEMU, CEMAC, DRC
- Opportunity to gradually align best practices through a common framework
- Mowali is prepared to support local interoperability projects led by Central Banks
- Mowali checks that its customers have all the necessary licenses to operate and is entitled to request compliance proofs.
- Mowali is setting up all the internal controls needed to support the compliance obligations of its customers





All mobile money use cases to be covered Initial focus on P2P, with rapid expansion to merchant payment and FX

Launch 2020-2021 2019-2020 Local and regional P2P Merchant payment and FX Bulk payment, bank to wallet (including remittances) $\mathbf{\check{n}} \leftrightarrow \mathbf{\check{n}}$ Several monetary zones West Africa Full coverage of Africa, + cross-monetary zones

subject to regulatory approvals



Our approach for deploying cross border

Step 1: Intra-monetary flows



Work with central banks To connect monetary zones



Step 2: Expand with Forex





Mowali in a nutshell : simplicity to scale up Mobile Money



- A single relationship to manage, for an ever-growing network that will eventually cover all mobile money use cases and operators, meaning :
 - Lower costs
 - Faster time to market
 - > Exponential growth

+opportunity to develop a common regulatory framework with central banks



Thank you